

## CLAIMS

What is claimed is:

- 1           1.     A method of transmitting a message, the method comprising:  
2           transmitting a message to a remote destination when each of a set of  
3     pre-determined conditions exist, the pre-determined conditions include:  
4           a device encounters an event while processing a job; and  
5           the job meets a pre-determined criterion.
- 1           2.     The method of claim 1, wherein the device is a printer and the  
2     job is a print job.
- 1           3.     The method of claim 2, wherein the event is a job failure.
- 1           4.     The method of claim 2, wherein the event is a successful  
2     completion of the print job.
- 1           5.     The method of claim 2, wherein the job meets the pre-  
2     determined criterion if it directs the printer to print at least a threshold  
3     number of pages.
- 1           6.     The method of claim 2, wherein the message indicates that the  
2     event has occurred.
- 1           7.     The method of claim 2, furthering comprising:  
2           receiving input from a user that specifies the print job criterion and the  
3     location of the remote destination; and  
4           in response to a request received from the user, submitting the print  
5     job to the printer.
- 1           8.     The method of claim 7, wherein the message is an e-mail  
2     message.

1           9.     The method of claim 7, wherein sending the message to the  
2 remote destination results in the user being paged.

1           10.    A method of transmitting a message, comprising:

2           (a)     receiving input that specifies at least one print job criterion and  
3 an e-mail address;

4           (b)     submitting a print job to a printer for processing;

5           (c)     if the print job meets the at least one print job criterion and the  
6 printer encounters an event while processing the print job, then transmitting  
7 an e-mail message to the e-mail address.

1           11.    The method of claim 10, wherein the message indicates that  
2 the printer has encountered the event.

1           12.    The method of claim 10, wherein the message includes a  
2 selectable hyperlink to a Web page that provides information regarding the  
3 event.

1           13.    The method of claim 10, wherein the event is a job failure.

1           14.    The method of claim 10, wherein the event is a successful  
2 completion of the job.

1           15.    A computer readable medium embodying a program of  
2 instructions for causing a computer to perform method steps, the method  
3 steps comprising:

4           (a)     receiving a request from a user to print a document:

5           (b)     in response to the request, performing the following substeps:

6               (i)     accessing the document to determine if the document  
7 has at least one characteristic;

8               (ii)    submitting a print job that describes the document to a  
9 printer; and

10 (iii) if the print document has the at least one characteristic,  
11 commanding a device to transmit a message to a pre-determined address if  
12 the printer encounters an event while processing the print job.

1           16.    The computer readable medium of claim 14, wherein the  
2   message is an e-mail message and the pre-determined address is an e-mail  
3   address.

1           17.    The computer readable of claim 14, wherein the device is the  
2   printer.

1           18.    The computer readable medium of claim 14, wherein the  
2    program of instructions comprises Web content.

1            19.    A computing system, comprising:

2 (a) means for receiving input from a user that specifies at least one  
3 print job criterion;

4 (b) means for receiving a request from the user to submit a print  
5 job to a printer;

6 (c) means for responding to the request by submitting the print job  
7 to the printer; and

8 (d) means for transmitting a message to an address if the print job  
9 meets the at least one criterion and the printer encounters an event while  
10 processing the print job.

1            20.    The computing system of claim 19, further comprising:

2 (d) means for receiving input from the user that specifies the  
3 address.

1           21.    The computing system of claim 20, wherein the event is a job  
2    failure.

1           22.    The computing system of claim 21, wherein the address is an  
2   e-mail address and the message is an e-mail message.

1           23.    The computer system of claim 19, wherein the event is a paper  
2   jam condition.

1           24.    The computer system of claim 19, wherein the computer  
2   system includes a computer connected to a printer over a network.